What could cause some print jobs not to print?

The answer to this question may be simpler than it seems. Often there are two common culprits for this type of problem.

- 1. If you are using a personal AutoAgent then you must have the Queue Manager up to complete your print jobs.
- 2. Another common reason print jobs do not complete is the record has to be accepted. If you are printing from the input layout of a record, it must be accepted to insure that the print job is released to the queue manager.

For example, by selecting an individual **Technology** record from the **Technology table** and trying to print a *form433 ticket* from the general information screen, you can observe that the print job does not go to the print queue until it is released by accepting the record.

